

Licence Keys and Configuration

iCD Licence

When iCD is launched for the first time the toolbar will be grey and inactive, clicking Help button will reveal that the plug-in is unlicensed:

PLUGIN FAILED TO LOADED

The plugin is unlicensed.

Please use the "**Extensions -> IES iCD -> Troubleshooting and licence**" menu to request and install the necessary keys.

Please contact IES support if this does not resolve the problem.

Your Account Manager will normally assist with this setup but to request the licence for iCD click Extensions menu >> Troubleshooting and licence >> Request licence keys, complete the form with your details and Licence Type.

When you click Send Request an email is sent to our team keys@iesve.com (note this is processed manually and may take some time to reply)

PLUGIN REGISTRATION PROCEDURE

User name: Name

Organisation: Company

Email address: email@domain

Street address: Address 1

Town/City: Address 2

Country: Address 3

Post/Zip code: Address 4

Tel. number: Telephone

License type: Paid in full

Installation type: Standalone laptop

Nature of business: Other/Undefined

Send request

When you are sent details of your Licence keys you can activate via the Extensions menu >>IES iCD >> Troubleshooting and Licence >> Activate Plugin.

This will then enable all buttons on the toolbar and full menu functionality.

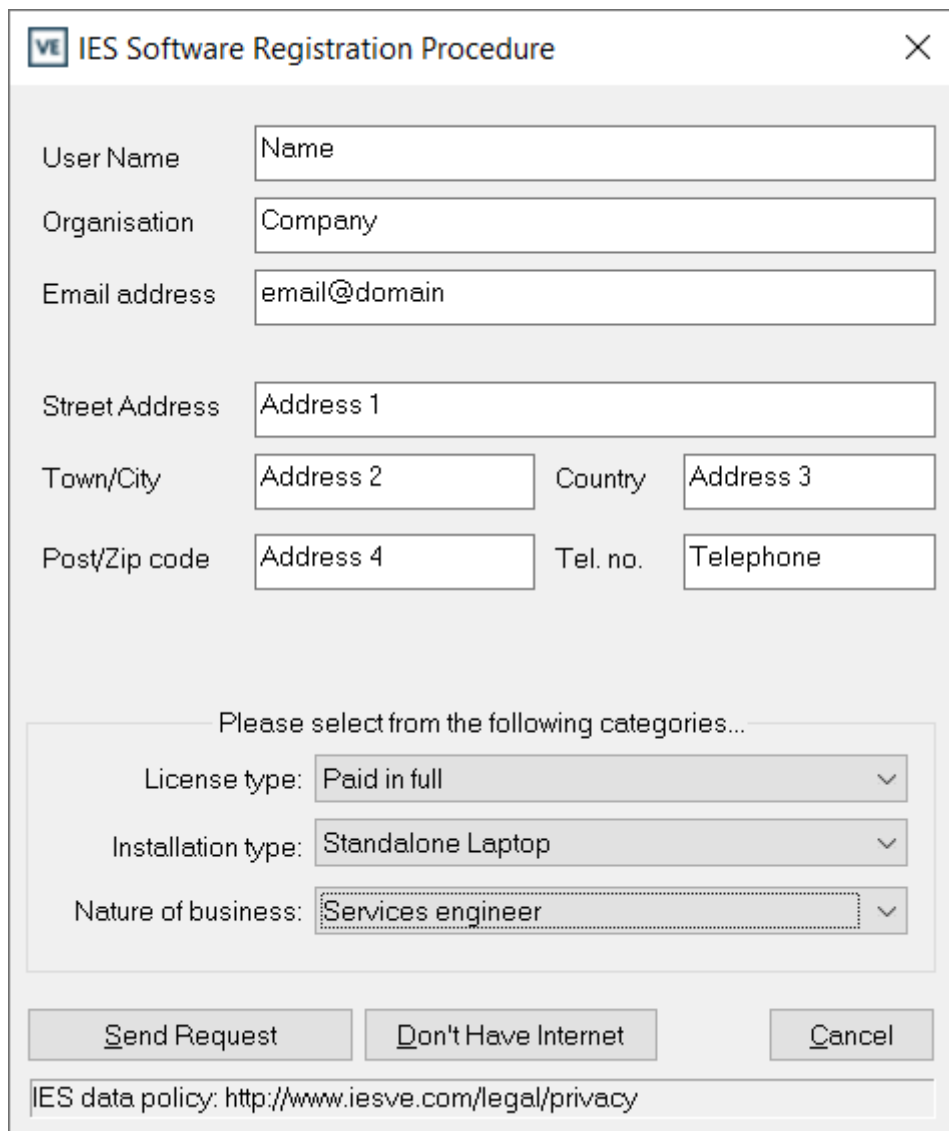


VE Licence

When VE is launched for the first time it will open with no applications loaded. You are required to request the VE_Kernel licence in order to be able to run Energy and Water simulations from iCD.

This can be done by clicking Help >> Request Licence, complete the form and click Send Request.

Note this will send an email to keys@iesve.com, our team will then check your account with the Account Manager and when verified send back the licence key for VE Kernel



IES Software Registration Procedure [X]

User Name:

Organisation:

Email address:

Street Address:

Town/City: Country:

Post/Zip code: Tel. no.:

Please select from the following categories...

License type: [v]

Installation type: [v]

Nature of business: [v]

IES data policy: <http://www.iesve.com/legal/privacy>

iCD & VE Configuration

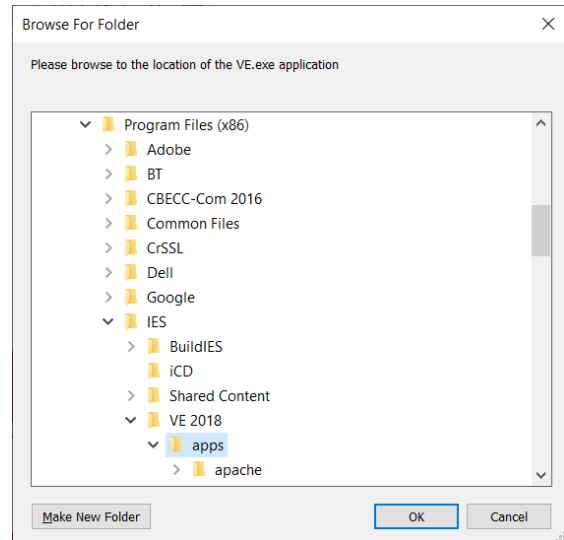
The final step required for Energy and Water simulation is to connect the iCD to point to VE with energy simulation licence.

Set this in iCD from the Extensions menu >> IES iCD >> Set VE Location

Click browse icon on VE Location and then browse to the VE 2018.2.0.0 installation at:

C:\Program Files (x86)\IES\VE 2018\apps

Note: you are required to select the Apps folder itself



When this link has been correctly established and the VE has a licence for simulation then Energy and Water Simulations can be run

